

New simpler and faster auto claims experience for Intact Insurance and belairdirect customers now available in Ottawa

TORONTO, July 11, 2016 /CNW/ - Intact Insurance and belairdirect customers in Ottawa can now experience a new simpler, faster and more convenient auto claims process with the launch of a new Intact Service Centre. This is the second Intact Service Centre to open in Canada; the first opened in Calgary in February this year.

"We are making things easier for customers after an automobile accident," says Carla Smith, Deputy Senior Vice President of Claims, Ontario, Intact Insurance. "We've received positive feedback from customers in Calgary about this innovative one-stop service model, and are confident that customers in Ottawa will have an equally great service experience."

Once at the Intact Service Centre, a customer will be able to drop off their damaged vehicle and leave in a rental vehicle, while Intact Insurance or belairdirect makes arrangements to get the vehicle appraised, repaired and cleaned. Once the vehicle is fixed, the customer picks it up and returns the rental vehicle. There is no need to wait for a repair date, go to a repair shop, or arrange a rental car.

Two more Service Centres are planned for Toronto and Montreal.

Intact Insurance and belairdirect are two of Intact Financial Corporation's largest brands.

About Intact Financial Corporation

Intact Financial Corporation (TSX: IFC) is the largest provider of property and casualty insurance in Canada with close to \$8.0 billion in annual premiums. Supported by over 12,000 employees, the Company insures more than five million individuals and businesses through its insurance subsidiaries and is the largest private sector provider of P&C insurance in British Columbia, Alberta, Ontario, Québec, Nova Scotia and Newfoundland & Labrador. The Company distributes insurance under the [Intact Insurance](#) brand through a wide network of brokers, including its wholly owned subsidiary [BrokerLink](#), and directly to consumers through [belairdirect](#).

SOURCE Intact Financial Corporation

Media Inquiries: Stephanie Sorensen, Director, External Communications, 1 (416) 344-8027, stephanie.sorensen@intact.net;
Investor Inquiries: Samantha Cheung, Vice President, Investor Relations, 1 (416) 344-8004, samantha.cheung@intact.net

<https://newsroom.intactfc.com/2016-07-11-New-simpler-and-faster-auto-claims-experience-for-Intact-Insurance-and-belairdirect-customers-now-available-in-Ottawa>